



**Pentair Water  
Pool and Spa®**

# LIMITED WARRANTY

Pentair Water Pool and Spa manufactures its products with the highest standards of workmanship, using the best materials available through state of the art processes. Pentair Water Pool and Spa warrants its products as follows:

**Limited Warranty:** Pentair Water Pool and Spa warrants its products to be free from defects in material and/or workmanship for a period of one (1) year (parts only) from the original date of purchase or installation.

**Exceptions that could result in denial of a warranty claim:**

1. Damage caused by careless handling, improper repackaging, or shipping.
2. Damage due to misapplication, misuse, abuse or failure to operate equipment as specified in the owners manual.
3. Damage caused by failure to install products as specified in the owners manual.
4. Damage due to unauthorized product modifications or failure to use Pentair Water Pool and Spa original replacement parts.
5. Damage caused by negligence, or failure to properly maintain products as specified in the owners manual.
6. Damage caused by failure to maintain water chemistry in conformity with the standards of the swimming pool industry for any length of time.
7. Damage caused by water freezing inside the product.
8. Accidental damage, fire, acts of God, or other circumstances outside the control of Pentair Water Pool and Spa.

**Specific Product Warranties (from date of installation):**

Product Family	Limited Warranty	Exceptions
Filters	1 year	
Aboveground Systems	1 year	
Pumps	1 year	
Heaters	2 years	MiniMax 75/100 - 1 year
Heat Pumps	2 years Parts and Labor	Compressor Parts and Labor - 10 years Titanium Heat Exchanger - Lifetime
Lights	1 year	Bulbs - 90 days
Automation Equipment	1 year	
Automatic Pool Cleaners	1 year	
Robotic Pool Cleaners	1 year 200 Cleaner Cycles	
Kreepy Krauly, Kreepy Kruiser, Pool Shark, Great White Cleaners	2 years	Suction Seal, Foot Pad, Wings Bumper Strap - 1 year
Maintenance Equipment/ Replacement Parts	90 days	
White Goods	1 year	
Chlorine Bromine Feeders	1 year	

- This warranty extends to the original retail owner only, beginning on the date of installation and is not enforceable by any other party. Proof of purchase and/or date of installation will be required to execute a warranty claim. Original owner agrees to prepay all shipping charges to Pentair Water Pool and Spa.
- **Warranties by others:** Some products incorporate components manufactured by other manufacturers. Some of these provide warranties in addition to the warranty provided herein. In all such cases a copy of that warranty will be provided with the product. To the extent protection provided under any such third party warranty exceeds the Limited Warranty provided herein, the Customer will have to look to that manufacturer for the additional protection.

*(Continued On Other Side)*



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(Continued From Other Side)

## Warranty Obligations of Pentair Water Pool and Spa

Should a defect in workmanship and/or material in any item covered by this warranty become evident during the term of the warranty, then upon the consumer following the procedures set forth below, Pentair Water will, at its option, repair or replace such item or part at its own cost and expense.

Pentair Water is not, however, responsible under this warranty for any cost of shipping or transportation of the equipment or parts thereof to or from the Technical Service Department. Also, Pentair Water is not liable for any loss of time, inconvenience, incidental expenses such as telephone calls, labor or material charges incurred in connection with the removal or replacement of the equipment, or any other incidental or consequential damages.

This warranty is void if the product is repaired or altered in any way by any persons, agents or representatives other than those authorized by Pentair. Expendables including, but not limited to refrigerant, recovery of refrigerant, or transportation for components are not covered under this limited warranty. Reasonable vehicle trip and evaluation charges may be assessed by the service representative. Pentair, at its sole discretion, reserves the right to provide a replacement product or part, of equal value, in lieu of repair.

**PLEASE NOTE:** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

## No Other Warranties

To the maximum extent permitted by applicable law, Pentair Water disclaims all other warranties, either expressed or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose, with regard to the Product(s), Part(s) and/or any accompanying written materials.

## Procedure for Obtaining Performance

In order to obtain the benefits of this warranty, the consumer who made the original retail purchase must contact the Pentair Water Technical Service Department as soon as possible after discovery of the defect, but in no event later than the expiration date of the warranty period provided in this warranty. Upon receipt of this communication, Pentair Water will promptly notify the customer of the address to which the defective item may be shipped. The customer shall then ship the item, freight prepaid, to the address indicated, together with a "RETURN GOODS AUTHORIZATION" form obtained from Technical Service and a brief description of the problems encountered. Unauthorized returns will not be accepted. Freight must be prepaid by customer.

## Warranties or Representations by Others

No dealer or other person has any authority to make any warranties or representation concerning Pentair Water or its products. Accordingly, Pentair Water Pool and Spa is not responsible for any such warranties or representations.

## Other Rights

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

## Sole Warranty

Supersedes all previous publications.

**PENTAIR WATER POOL AND SPA, INC.**

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