

## AquaChek® TruTest® Digital Test Strip Reader

### SELLER WARRANTY RETURNS POLICY

- The AquaChek® TruTest® Digital Test Strip Reader is covered by a Limited Warranty that is included with each Reader. The product is warranted to be free from defects in material and workmanship under normal use and service for 60 days from the date of consumer purchase.
- The Limited Warranty requires the consumer contact Hach Company/ETS Business Unit to initiate warranty support.
- In addition to the Limited Warranty, Hach Company authorizes sellers of the AquaChek® TruTest® Digital Test Strip Reader to accept consumer warranty returns if a meter is determined by the seller to be defective and to refund the purchase price of the AquaChek® TruTest® Digital Test Strip Reader to the consumer within 60 days from the date of consumer purchase.
- Requests to return the product must be in writing and include the stated merchandise defect and proof of purchase date.
- Hach Company/ETS Business Unit reserves the right to make the final determination on all Warranty Returns.
- Credit will be issued against future purchases only. Cash refunds will not be given for returned goods.
- Returns for AquaChek® TruTest® Digital Test Strip Readers for any reason other than a Warranty Defect must be approved by Hach Company/ETS Business Unit Management.
- If the request is approved by Hach Company/ETS Business Unit, a letter will be issued indicating the amount of credit and the RGA credit number. Information regarding the return of the product will be included with the credit approval letter.
- Customer must be in good credit standing with Hach Company/ETS Business Unit.