

DIAMOND PROTECTION PROGRAM®

This contract is valid for the period of the full liner warranty plus a **BONUS** of **TWO** (2) additional years for purchasing the program. The only product this service contract covers is an outdoor installed, inground residential swimming pool liner.

In this contract “Consumer” shall mean a person who purchased, then installed or had installed a pool liner as described above, manufactured by GLI Pool Products (hereafter referred to as “GLI”). Any pool liner manufactured by “GLI” which is covered by this contract must be installed in accordance with GLI liner installation instructions that are enclosed in every liner and available on the GLI web site at www.glipoolproducts.com. If there are installation questions, please call 1-800-448-2343 and ask for liner technical service.

OBLIGATION OF GLI POOL PRODUCTS

In the event that the vinyl liner manufactured by GLI and installed in the Consumer’s pool has a “defect” which is due to improper sealing of the seams or bead, improper fit due to a mistake in drawing within the GLI Design System or incorrect pattern causing the liner to have to be removed and replaced, GLI shall be responsible for the cost of the shipping charges, labor and materials incurred in the repair or replacement of the liner up to the maximum of the Diamond Protection Program coverage purchased (see below). In all cases, GLI shall determine whether the liner covered by this Diamond Protection Program Contract is defective (as defined by this contract above).

This Diamond Protection Program Contract specifically excludes any problems associated with a **liner’s fit, mil or stair location**. The responsibility rests with the consumer, Buying Dealer and/or Installer NOT to install a liner that is labeled or received other than ordered.

GLI’s Diamond Protection Program obligation to the consumer holding a valid Extended Service contract and properly registered on the GLI web site is up to \$750.00 and subject to the following conditions:

- The cost of labor incurred in the repair or replacement of the liner shall be limited to the actual repairs or replacement of the liner, including the pumping out of water in the pool, the refilling, but not including any repairs or reconstruction to the pool walls or coping.

- GLI shall not be obligated to pay under this agreement unless it approves the repair center retained to replace or repair the liner. GLI may, at its discretion, elect to do the work or to retain its own 3rd party repair center depending on the type of repair or removal process necessary.
- GLI shall not be obligated under this agreement if the original installation of the liner was not carried out in accordance with ITS liner installation instructions contained in the owner manual or web site listed.
- GLI reserves the right to either repair the defective liner in the field, at the manufacturing facility or replace it.
- If under the terms of this agreement, GLI decides to repair or replace the liner, then the consumer shall be entitled to any number of claims under this agreement, but the total number of claims shall not exceed the combined sum of \$750.00. When this combined sum has been exhausted or the **FIVE** (5) year term expires, then the agreement shall terminate.
- If under the terms of this agreement, GLI decides to replace the liner, then this agreement shall terminate upon the completion of the installation of the new liner. **A new Diamond Protection Program would be required for the new liner.**
- This contract may be passed on during the course of the policy to another consumer residing at the same address.
- All charges made under the terms of this agreement must be documented by proper receipts and/or invoices from parties doing the work or supplying materials to covered by this contract, prior to GLI making any payments. GLI has the final decision as to what is a fair and normal fee for certain work related to the replacement of the liner.
- If at any time, GLI determines a violation of any terms set forth in this contract caused the defect, the agreement is null and void.

This contract shall not become valid or in effect until the liner is installed and payment is made to the GLI customer (e-commerce retailer).

This contract is only valid in the United States of America.